



SECTOR

Patents

UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	
Cheryl Camp Haynes, Trena Lynn Smith and Ronald D. Stanley	
Serial No. 09/474,643	,
Filed: December 29, 1999	!
For: System and Method for Eliminating an Unnecessary Dispatch of a Service Technician	

TRANSMITTAL OF MISSING PARTS AND FILING FEE

Box Missing Parts Assistant Commissioner for Patents Washington, DC 20231

Sir:

In response to the Notice of Missing Parts mailed February 15, 2000, the undersigned attorney for applicant hereby transmits:

- three fully executed Declaration and Power of Attorney for 1. Applicants;
- 2. PTO-1595 and one executed Assignment from the Applicants to BellSouth Intellectual Property Corporation;
- two checks, \$820 to cover the basic filing fee and the surcharge for 3. the late filing of these parts, and one check in the amount of \$40 to cover the assignment recordal fee; and

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, DC 20231, on March 6, 2000.



a duplicate copy of PTO-1533 (Notice to File Missing Parts of Application—Filing Date Granted).

The filing fee is calculated as follows:

OTHER THAN

			SMALL	ENTITY	SMALL	ENTITY
FOR:	NO. FILED	NO. EXTRA	RATE	FEE	RATE	FEE
BASIC FEE				\$380		\$690
TOTAL CLAIMS	20 - 20 =	0	x9 =		x18 =	
INDEP. CLAIMS	3 - 3=	0	x39 =		x78 =	
MULTIPLE DEPENDENT CLAIM PRESENTED					+260 =	
X LATE-FILING SURCHARGE			+ 65 =		+130 =	\$130
FOREIGN LANGUAGE SURCHARGE			+130=		+130 =	
	-		TOTAL		TOTAL	\$820

It is believed that the submission of these papers and this payment completes the filing of all necessary papers and it is therefore respectfully requested that the application be passed to the appropriate examining group for action on the merits.

Respectfully submitted,

Brenda Ozaki Holmes Reg. No. 40,339 By:

JONES & ASKEW, LLP 2400 Monarch Tower 3424 Peachtree Road, N.E. Atlanta, Georgia 30326 (404) 949-2400

J&A Docket: 19260-1800/BS#98041



UNITED STATES DEPARTMENT OF COMMERCE Patent and Trademark Office

ddress: COMMISSIONER OF PATENTS AND TRADEMARKS Washington, D.C. 20231

APPLICATION NUMBER FILING/RECEIPT DATE FIRST NAMED APPLICANT ATTORNEY DOCKET NO./TITLE

09/474,643

12/29/99

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0212/0219

BRENDA OZAKI HOLMES ESQ JONES & ASKEW LLP 2400 MONARCH TOWER 3424 PEACHTREE ROAD NE ATLANTA GA 30326



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DATE MAILED:

02/15/00

NOTICE TO FILE MISSING PARTS OF APPLICATION Filing Date Granted

An Application Number and Filing Date have been assigned to this application. The items indicated below, however, are missing. Applicant is given TWO MONTHS FROM THE DATE OF THIS NOTICE within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a). If any of items 1 or 3 through 5 are indicated as missing, the SURCHARGE set forth in 37 CFR 1.16(e) of \$65.00 for a small entity in compliance with 37 CFR 1.27, or \$130.00 for a non-small entity, must also be timely submitted in reply this NOTICE to avoid abandonment.

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If all I	equired items on this all entity (statement fi	form are filed wit iled) ്knon-smal	hin the period set above, the total amount of entity is \$_&2\alpha	wed by applicant as a
囟1.	The statutory basic filing missing. Insufficient. Applicant must submit claiming such status (3) The following additional	ng fee is: 1\$6 95 - ²³ 37 CFR 1.27).	to complete the basic filing fee and/or f	ile a small entity statement
t	\$fo	·r	total claims over 20.	•
	\$fo	r	independent claims over 3.	
□ 4 .	Applicant must either The oath or declaration is missing or unsig does not cover the An oath or declaration the above Application The signature(s) to the 1.43 or 1.47. A properly signed oath Application Number as	r submit the addition: gned. e newly submitted in compliance with Number and Filing e oath or declaration in a nd Filing Date, is re	n 37 CFR 1. 63, including residence information Date is required. In is/are by a person other than inventor or persompliance with 37 CFR 1.63, identifying the ap-	n and identifying the application by son qualified under 37 CFR 1.42,
	An oath or declaration	in compliance with	h 37 CFR 1.63 listing the names of all inventors the above Application Number and Filing Date	and signed by the omitted
□ 7. □ 8.	A \$50.00 processing for Your filing receipt was The application was file Applicant must file a v	fee is required sir mailed in error bed ed in a language of verified English tran	ice your check was returned without payme ause your check was returned without paymen	nt (37 CFR 1.21(m)). t. 88 in 37 CFR 1.17(k), unless
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Custo	mer Service Center		,	25

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Initial Patent Examination Division (703) 308-1202